



General Manager's Report - Chelton Crow

Club Captain's Report - Rod Sargent

Ladies Captain Report - Sheryl Sargent

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GENERAL MANAGER'S REPORT - CHELTON CROW



Hello from the General Manager's desk!

It's been quite a busy and challenging few months for the Club since my last update, with many changes taking place in all departments. These changes have been essential in ensuring the financial and operational success for the future.

Operationally, we have changed The Ranges Bistro back to "order & pay" which has removed the issue of 'walk outs', as well as assisting with staffing controls. There has been a structural change within the Pro Shop where we have removed the role of Pro Shop Manager, absorbing the office, retail and ordering duties into the administration and management team, whilst bolstering the shop team with the addition of new casual pro shop attendants. We also welcome back Chris Wright to the Pro Shop team, his knowledge will be invaluable in training up our new staff. We are currently recruiting the following roles and welcome all members to spread the word if you know of somebody that would like to join the team!

- Casual Wait/Bar Staff
- Casual Gaming/Bar Staff
- Casual Pro Shop Attendants
- Full Time Chef/Cook
- Casual Kitchen Hand
- Casual Pot Washer (Underwater Ceramic Technician)

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GENERAL MANAGER'S REPORT - CHELTON CROW - CONTINUED.

Applications can be forwarded directly to manager@mansfieldgolfclub.com.au.

Functions within the Club have grown substantially with some of Mansfield's key events taking place throughout the past month. These have included:

- Bendigo Bank Community Group Engagement Session
- Annual Hospital Auxiliary Charity Golf Day
- Mansfield Football Club 9-hole Pre-Season Competition
- Rotary Sportsman's Awards Dinner
- Variety Club Charity Dinner
- WINE Network International Women's Day Breakfast
- Mansfield Basketball Presentation Night

Financially the Club is continuing it's recovery from the past few years with some strong results over the past three months. With a busy Easter and School Holidays coming up, as well as ANZAC long weekend, we are expecting trade in all areas to remain steady as we move out of daylight savings.

Housekeeping update:

I would like to take this opportunity to remind our valued members and guests of the Golf Club's 'Code Of Conduct' as per the Club's constitution. We have had several breaches of the code over the past few months. It is expected that all members and guests always adhere to this Code Of Conduct at all times. Any breaches will be taken seriously and dealt with in the appropriate manner.

MANSFIELD GOLF CLUB CODE OF CONDUCT

All Members, guests and visitors are expected to conduct themselves in a manner that:

Creates an environment and culture that is reflective of the personal integrity and

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GENERAL MANAGER'S REPORT - CHELTON CROW - **CONTINUED.**

respect taught in the rules of golf where it is written that we are capable of enforcing rules upon ourselves with honesty, integrity and good sportsmanship. The same integrity, honesty and good will are expected whether on the golf course or in the Club House.

Does not represent or denigrate the Club in any way, shape or form either in person, through the media or through any form of social media.

Is free from discrimination or any form of harassing behaviour including sexual harassment.

Acknowledges the Club as a family friendly environment and, therefore, refrains from using obscenities and loud boistrous behaviour inappropriate for children and respectable taste.

Observes proper etiquette on and off the course and in the Club House.

Demonstrates an understanding that members, guests and visitors have no authority to instruct staff in job performance and duties.

Understands that the Club's Management is responsible for instructing staff in the performance of their duties.

Is vigilant in reporting real or perceived safety hazards to the Club's management.

Understands that members may make suggestions to the General Manager regarding the operation of the Club for the betterment of the Club and should not direct suggestions or complaints to Office Bearers or Board Members.

Does not denigrate, talk down to, abuse staff members, members, guests and visitors and does not create unnecessary strife and divisiveness through any manner.

GENERAL MANAGER'S REPORT - CONTINUED.

Does not misrepresent their position and/or authority to others; adheres to all By-Laws currently in force and effect.

Supervision of Children within the Club:

Could I please kindly request that all members and guests ensure that their children are supervised at all times by an adult when visiting the Club. Whilst we welcome children attending the Club with their parents or guardians, we have had several issues over the past month where unsupervised children have caused damage and disturbed our neighbours when unsupervised both inside and outside of the Club. The 'Practice Fairway' (driving range) is NOT a children's play area and supervision is required at all times.

I have been fortunate enough to get in a couple of rounds of golf over the past two weeks and whilst I won't be winning any trophies, it was great to get out and to see the course in action! The challenges of such a wet summer season has definitely impacted the condition of our course. I can assure everyone that the course is still in great condition compared to some of our neighbouring courses that have not been maintained to the high standard of Tony and his team.

I would like to thank all the members that have been open and honest with me regarding their issues and concerns, as well as providing some great feedback that I am able to pass on to the team. I feel a noticeable change in the "feeling" of the Club as we get back to being a member's driven venue.

I look forward to a busy and profitable month for the Club and look forward to seeing many of you either about or within the Club or out on the course. As always, I am available Monday to Friday within the Club or via email at manager@mansfieldgolfclub.com.au.

Cheers!

CHELTON CROW

GENERAL MANAGER



CLUB CAPTAIN REPORT - ROD SARGENT

As I sit here writing my first golf report as Club Captain, I would like to thank all the Members that have wished me well and given their support. To Chelton Crow, Dave McKenzie and the Board of Management, thank you for your encouragement and support. Chelton and the Board are doing a fantastic job at the moment and the Club is progressing in the right direction. I would also like to thank Kyle Bridgeman for stepping into the role as Vice Captain, with his knowledge of the game, he will be a great asset. Also where would I be without the fantastic support of my wife, Sheryl.

The course is in great condition at the moment considering the early summer wet, a couple of good storms, then some dry weather. Tony, Al and Seth have done a great job in the circumstances.

As for the Golf side of things, fields have been strong with good numbers each week. It is also good to see quite a few new members join the Club over the Spring/Summer period.

Last Saturday there was a Pink Ball Stableford novelty event which was a lot of fun. A big "THANK YOU" to Dave McKenzie, Alan Parrott and Maurie Walsh for sponsoring the day. There were two divisions with three-player and four-player teams. The team of Kane Blunt, Tim Reilly, Steve Chisholm and Lyn Poulson won the four-person event and the winners of the three-player event were Sheryl, Justin and Aaron Sargent. the nearest the pin on the 3rd for the pink ball competition was won by Justin Sargent (I taught him well).

In the daily Stableford event, the men's winner was a new member with a fantastic score of 47 points - Michael Ward. Malcolm Kinloch was second with 39 and Tom Nicol 3rd with 37. The Ladies winner with 36 points was Marion Sargent, 2nd Lyn Poulson with 34 points and 3rd Sheryl Sargent also with 34 points.

CLUB CAPTAIN REPORT - ROD SARGENT - CONTINUED/....

I hope to keep all members up to date with upcoming events in the future via emails and the Club Facebook page.

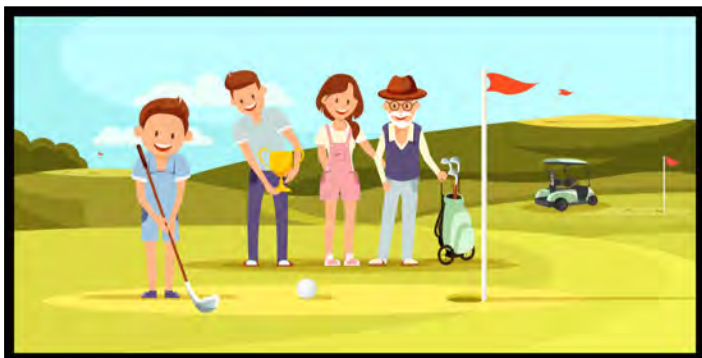
The Labour Day long weekend looks very busy with visitors already booked in and there is a Stableford event for the men and ladies.

The following week we host the 'Parsons Father/Son, Family Team 4-Ball Event', thank you to Bill and Sue for your continued support of this special day.

NEGDA Pennant starts this Friday with the ladies fielding three teams on Fridays and one on Sunday (first time in a long time). The men have a Scratch Team and two handicap divisions. I wish them well representing Mansfield. The March Monthly Medals are on the Saturday 23rd March, Mens sponsored by Foodworks, Ladies by the Mansfield Shoe Store, good luck to all.

Until next month. "Happy hitting!"

ROD SARGENT



LADIES CAPTAIN REPORT - SHERYL SARGENT



The month started off with a favourite of mine, the Millott 3 person Ambrose Day sponsored by the Millott family, thank you especially to Greg and Keith.

The winners in the ladies event were Andrea Marsden, Anne Blampied and Sheryl Sargent. The winners of the Men's were Rod Sargent, Aaron Sargent and Kyle Bridgeman.

There has been some amazing scores from the higher handicappers of late. Kerri Nicol has been playing great golf with a couple of scores in the 40's with the latest being 44. Colleen Leeds also had a day out to win Saturday with 41 points. Pam Abbott has been thrashing the competition in the 9-hole competitions with scores above her handicap, well done to all.

The North East and Dalhousie Districts are coming alive with the Clubs starting to schedule their annual Bowls. We have Mansfield teams going to Jubilee, Wangaratta, Alexandra, Marysville and Yarrawonga. Good luck to all and hopefully bring home a Bowl.

The March Monthly Medal sponsored by Sanae's Collections was won by Andrea Marsden with 70 Nett.

Friday and Sunday Ladies Pennant starts Friday 7th March, there are 26 names on the list which is the majority of regular playing members, fantastic for so many to represent Mansfield. Good luck to all, hope to win another flag this year.

Happy Golfing

Sheryl





TUFF AS TURF TALK - TONY COOKSEY



It's starting to feel like we are getting on top of things now. We have had all our dramas, but they have past and we have survived. The heat has kicked in and the rough has finally slowed down. Seth is on full time, so we have had three of us in full swing.

We have had three decoders die on us out on the course, so I have replaced two of them and another is coming this Friday which will get six sprinklers on the first fairway going again. Some of the tee's sprinklers are faulty as you will tell by some of the bare spots, so we are in the process of fixing them.

Topping up of low bunkers is happening and will be on-going. Finishing the practice nets off is the next key item, as that has been a key item that the members want back. We have pruned back a few low limbs that have sagged around the course, but the majority of pruning will take place in winter, as that is our quieter time and currently our burn heap is massive.

I did a drive around the other day and spot sprayed paspalum plants, and this will be a regular occurrence to get right on top of them again. Tees and surrounds will also be spot sprayed for any weeds to eradicate them. This year due to the nature of the Spring rains the summer grass got us.

Ok so stop the press when I was writing this, I was looking at the window waiting for the storm to hit and praying that there was no wind involved. How wrong I was so let's continue my story.

Ok so disregard all this because the storm has trashed the place again
arrrrrrrgggggghhhhh!



I would like to give a big 'THANKS' to the boys Seth and Al, who have done so much extra work, especially Al who just knows there is so much extra that has to be done and just comes in or stays later to get the job done. It's great to have an assistant that goes above and beyond and does everything asked of him and more, it definitely spreads the load.

COOKSEY

EDITOR/GUEST SERVICES - JAN SHELLEY



My sincere apologies to all our valued Members for the delay in getting this March edition of the Mansfield Golf Club Newsletter out to you, I took the liberty of a small holiday to South Australia to recharge the batteries and of course it occurred smack bang when the Newsletter was due! I guess I will have to plan my breaks away a little bit better next time - thank you for your patience.

There are a lot of exciting things happening here at the Golf Club. We have a lot of enquiries for Private Functions which we are happily taking bookings for, as we are always keen and eager to provide a wonderful venue for Clubs, Organisations and fund-raising committees to hold their function in a well-organised environment, that can provide first class catering, staff and a beautiful setting. If you are interested in holding a private function here at the Club, just shoot an email through to hello@mansfieldgolfclub.com.au with your details and requirements and we will happily respond with options available to you.

In regard to bookings, some of you may have noticed that we are now using a different booking system, having transferred from 'Fork' to 'Nowbookit'. The system is very similar to our old one which was being phased out, but the new one provides us with a lot more options and detail. Both Lunch and Dinner bookings can be booked at fifteen minute intervals now to help spread the load on our kitchen staff. Please be advised that 'The Ranges' restaurant still remains closed on a Monday and Tuesday.

On Saturday the 27th April we will be having an 'Elvis' Tribute Show which will be amazing - full ticket details and pricing will be available soon, but please mark this date in your calendars. Also our Bingo night which happens to fall on Easter Monday the 1st April has been CANCELLED.

Well that's about it from me, if you have anything you would like to see included in the April Newsletter, please let me know - hello@mansfieldgolfclub.com.au. All the best!

JAN

