



MEMBERS NEWSLETTER

20 January 2021

Hello to all members and welcome to 2021.

As most of you would have seen, and experienced since the last newsletter, the new clubhouse is up and running. The positive response from the majority of members and members of the public has been astonishing. The new, Club-managed restaurant is going strong with nearly every night being booked out since our opening on the 23rd of December last year. Feedback on the quality of the dining has been excellent. We are still experiencing COVID seating restrictions so it would be wise to book in advance. Book the courtesy bus as well if you live within 5km of the Club.

The interior of the clubhouse, although predominantly finished, still has some fine tuning to complete the renovation. The Club thought it more important to open the new clubhouse to members before Christmas rather than wait for every “t” to be crossed and every “i” to be dotted. The final finishing off is in progress as we speak.

The exterior of the building is also nearing completion with cladding and other requirements being progressed. Work has commenced on the restoration of the practice range by Tony Cooksey and his team. This involved earthworks, irrigation and top dressing. Once the grass grows, the view from the clubhouse should look great.

We are still waiting for the delivery of the electronic equipment from overseas to enable us to provide both e-Tab and Keno facilities.

THE TEAM

The redevelopment now has placed us in a position to view our facilities as a complete venue catering for dining, events and functions, gaming and bar facilities as well as a relaxed area to come and have a beer or coffee before or after your game of golf. In order to achieve this we have significantly increased our staff to cater for the growth we expect from increased venue patronage. To make it easier for you to introduce yourself to the new staff members, following is a list of the NEW people, who are there to make your experience more memorable alongside our regular team members:

- Brittini Marquez - Guest Services/FOH/Functions
- David Lloyd - Guest Services/Bar Gaming
- Ashlea Quinlivan - Guest Services
- Barry Bird - Bar and Gaming
- Jarrod Heath - Bar and Gaming
- Shane Middleton - Bar and Gaming

- Marcus Van Clute - Restaurant Executive Chef
- Kyle Karamitsos - Sous Chef
- Brayden Souter - Restaurant Front of House Supervisor
- Fletcher Cooper - Restaurant Front of House
- Bonnie Rabie - Restaurant Front of House
- Connor Healy - Kitchen Services
- Lisa Healy - Restaurant Front of House 2IC

We are entering a new era so please be patient as staff members learn the ropes for the new facility and new services to be provided. The end game is the provision of professional service in a welcoming, relaxed and memorable environment.

Unfortunately, our Golf Professional, Daniel Robertson has decided to explore other interests with his family and has tendered his resignation. Daniel has been with the Club for over six years and I personally thank him for his friendly and helpful service and wish him every success in his future endeavours.

Daniel will still be with the Club for the next three months. The Board and management is working through how we can facilitate his replacement on Daniel's departure.

HONOUR BOARDS

There have been a number of queries relating to what is happening with the golf club honour boards. Don't worry. The honour boards reflect the history of the club and the achievements of players, past and present. The Board and management are looking into how this history can be displayed in such a way that members can still take pride in their achievements but also how to match the decor of the venue. It is also important for the growth of the Club that the general public feel that they are experiencing a first class facility, comparable or better than anything else in town and not just going to the "golf club". The Board and management are not going to rush this and we appreciate its importance.

The old honour boards are inconsistent in shape and size, quality of lettering and condition. You all know that some of the old boards were impossible to read in the wrong light and provided no consistency in the presentation of the Club's history. This also will be addressed. Commentary from members on "static" versus "electronic" display boards has been received and is acknowledged.

MARKETING

The Board would like to thank all those members who offered suggestions for the renaming of the restaurant. The strategy is that the restaurant, as well as events and functions such as weddings, birthdays etc. and special events compete with other similar venues providing those services. In order to achieve this, the naming process is part of the brand refresh for the Club. The Marketing Committee, Board and General Manager are working with professional consultants to establish a way forward which we hope to be able to share with

members shortly. This will determine how we advertise and market our new venue and achieve the maximum return on our investment.

GENERAL

Over the last month there has been a huge increase in green fee players which has certainly helped to improve revenue for the Club. This has also led to some hassles regarding parking. Once the redevelopment has been finished, parking bays currently being taken up by building sheds and contractor parking will be freed up and a lot more spaces will be available inside the venue grounds.

The courtesy bus is now operating 5 days a week from Wednesday through Sunday

COVID restrictions have eased slightly on Monday 18th January 2021 with the requirement to wear masks in the clubhouse being lifted.

The official formal opening of the new venue will be on February 23rd 2021. This will be an invite-only event including dignitaries, major sponsors, media etc.

And finally I would like to thank the lady volunteers who recently spent hours beautifying our garden beds. What a great job you all did – very much appreciated. Also thanks to the men volunteers who helped to clean up the aftermath of the storm we had a few weeks ago. Great job guys.

And special thanks go to Jeff Morris, Allan Parrot, Rod Sargent, Adam Holt, Jarrod Heath and Gary Johnson for the unenviable effort of moving all the furniture from the clubhouse to the shed and then back again just prior to re-opening. Anybody who has had to move a lot of furniture knows what an onerous task that is. Thank you all.

I will provide you with more information when it comes to hand.

Brad Grant

President